

EPA Renews BSD Help Desk Contract

September 2007 Silver Spring, MD - The Environmental Protection Agency's (EPA) Building Services Desk (BSD) contract was renewed for its third year. The goal of the BSD is to provide excellent customer support services to EPA employees with a high level of customer satisfaction.

V-Tech is dedicated to helping government and commercial clients improve their agility, cut costs and reduce risks.

By bringing together best of breed technologies and seasoned industry professionals, we give our clients the expertise they need to meet their business challenges. V-Tech's Ten Values are: Excellence; Quality; Professionalism; Responsibility; Responsiveness; Creativity; Honesty; Integrity; Timeliness; and Customer Service. V-Tech would like to congratulate Fred Hammond, Monna Thomas, Kelley Wood, Michael Broadnax, Tyler Turner, and Kesha Brown for carrying V-Tech's *Excellence at Work* banner.

About V-Tech

As a VA-certified Veteran-owned Small Business (VOSB), V-Tech provides high quality Data Center Services, IT Security, and Service Desk Support to our DoD, Federal, State, and Local clients. We begin by developing a "True Partnership in Excellence" with each engagement using our ISO-based FACE approach: Focus on quality, Accountability through proven service management methods, Commitment to quality, and improving systems and services with strategic Execution to deliver program improvement to our clients. Our certified IT service management system brings together the latest technologies and seasoned industry certified professionals to provide our clients with the expertise and experience needed to minimize client risk and overcome today's IT challenges.

V-Tech provides experienced, customer-focused professionals to meet the outsourcing, consulting and staffing needs of our clients. We bring proven technical and management expertise, industry certifications, financial strength, and a unique ability to collaborate with our clients. Our company slogan, "Excellence on Display," exemplifies V-Tech's commitment to ensuring that our clients meet their program objectives as we improve their agility, cut costs, and reduce risks.

You can visit V-Tech at www.v-techsolutions.net, find us on [Facebook](#), or follow us on Twitter at [VTechBuzz](#).

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